



The City of Columbia Falls has partnered with Service Line Warranties of America (SLWA) to offer protection to city homeowners for the water and sewer service lines that connect their homes to the city's systems.

Homeowners are responsible for damaged or leaking service lines on their property. In an attempt to minimize city-wide water loss, the City has agreed to cost share 50% from the main to the shut off valve (blue section below) and 30% from the shut-off valve to the house (red section below). In the event of a service line repair emergency, the homeowner is responsible for scheduling the repair and covering their share of the cost.

As the City of Columbia Falls homes age along with the infrastructure servicing them, SLWA repair plans provide homeowners with an optional solution so they can be prepared for this type of unexpected repair.

The SLWA Service Line Warranty Program protects against repairs needed to pipes on homeowner's property. Repairs to these service lines are not generally covered by basic homeowners insurance or the City. Many factors contribute to the life expectancy of a service line including the age, type of piping material, soil conditions and installation quality – all factors which are covered through the SLWA protection program. **This program is voluntary for homeowners.**

You should receive a letter directly from SLWA explaining the service line options they have available. The National League of Cities has endorsed this type of service plan and encouraged local governments to do the same.

To learn more about these optional service plans and SLWA, visit [www.slwofa.com](http://www.slwofa.com) or call toll-free 1-844-257-8795.

